Arrow Appliance

***78 Willow Parkway***

***Condor, CA 95702***

4/23/2008

We hope you are enjoying your new. Appliances are major purchases, and it makes good financial sense to protect them. Weare pleased to offer you an extended protection warranty on your for at a cost of $135.

Our extended protection warranty is an outstanding value and provides these additional services:

1. In-home service
   * + 1. Free annual preventive maintenance check
          1. No hidden or unexpected charges

Guaranteed service within 24 hours of call

* 1. Telephone support
     1. Knowledgeable technicians available 24 hours a day, 365 days a year
        + 1. Assistance with nontechnical issues
          2. Appointment scheduling

In addition, parts and labor are included at no extra charge for most covered repairs. We urge you to take advantage of this warranty today. Call us at (724) 555-8500 to enroll.

Yours truly,

Benjamin Cutsall

Sales Manager